

Cheryl A. Kapalka MPH, RD, CNSC, CSP

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PROFESSIONAL EXPERIENCE

Sodexo HealthCare Services

Sept. 2018 – Present

Clinical Nutrition Manager, Sunrise Hospital Medical Center, Las Vegas, Nevada

- ◆ Manager 7 dietitian's.
- ◆ Coordinate all Clinical Nutrition activities at the largest acute care facility in Nevada.

July 2003 – Sept. 2018

Clinical Nutrition Manager, Multiple UHS Facilities (Valley, Summerlin and Spring Valley Hospitals (SV only until 2008), Las Vegas, Nevada

- ◆ Manage 5 dietitian's at Valley and Summerlin Hospital's.
Coordinate all clinical nutrition activities at both facilities.
- ◆ Coordinate and implemented UHS wide nutrition policies for the five hospital system.

October 2002 – July 2003

Clinical Nutrition Manager, Valley Hospital Medical Center, Las Vegas, Nevada

- ◆ Managed three dietitian's at approximately 330 bed hospital including services such as open heart surgery, dialysis, oncology, rehabilitation, geriatric/adult psychiatric, neonatal intensive care, and medical/surgical units.

August 2001 – Sept 2002

Clinical Nutrition Manager, OU Medical Center, Oklahoma City, Oklahoma

- ◆ Managed eight dietitian's and one diet technician at approximately 500 bed teaching hospital including such services as Children's, Trauma, Bone Marrow Transplant, outpatient services, kidney transplant services, Skilled Nursing Facility, Rehabilitation, Geriatric/Adult psychiatric, and high risk women services.
- ◆ Assisted in the implementation of an innovative meal delivery system branded by Sodexo as "At Your Request" Room Service.
- ◆ Acted as internship director for all dietetic students working in the facility.
- ◆ Screened, assessed, and made recommendations for outpatients, kidney transplant patients, high risk women, and relief floor coverage.
- ◆ Assisted with quality and performance improvement for the food and nutrition services department to improve patient outcome.

February 2000 – August 2001

Clinical Nutrition Manager, Valley Hospital Medical Center, Las Vegas, Nevada

- ◆ Managed three dietitian's at approximately 330 bed hospital including services such as open heart surgery, dialysis, oncology, rehabilitation, geriatric/adult psychiatric, neonatal intensive care, and medical/surgical units.
- ◆ Screened, assessed, and made recommendations for medical/oncology and neonatal intensive care.
- ◆ Initiated patient satisfaction survey and trended survey results monthly.
- ◆ Trained two new R.D. eligible's to become proficient clinical dietitian's.
- ◆ Initiated new screening process to meet JCAHO requirements.
- ◆ Analyzed patient seven day cycle menu using "Food Processor".
- ◆ Collaborated quality and performance improvement for the food and nutrition services department to improve patient outcome.

March 1999 - February 2000

Clinical Dietitian – Mountain View Hospital, Las Vegas Nevada

- ◆ Screened, assessed, and made recommendations for all patients in the hospital including critical care, medical/surgical, intermediate care, and post partum and delivery patients.

- ◆ Proficient in diet education and nutrition support to improve patient outcome.
- ◆ Participated in data collection for collaborating Quality and Performance Improvement standards to improve patient outcome.
- ◆ Special Projects: Updated and revised the Sodexo Marriott “For Your Health” menu system, taught new employee orientation, and exhibited a Sodexo Marriott display at the hospital wide infection control fair.
- ◆ Prepared and participated in the JCAHO survey. The hospital received a rating in the top ten percent, with a score of 94%.

March 1998 – March 1999

Retail Operations Manager – Mountain View Hospital, Las Vegas Nevada

- ◆ Responsible for 30 employees including scheduling, and conducting employee meetings.
- ◆ Responsible for bank, cash drawers, and cashiers. Made deposits each day and completed cash worksheet (balance sheet) each week.
- ◆ Responsible for coordinating with the chef all food for doctors lounge, patient food, cafeteria, and catering.
- ◆ Created all signage for daily, breakfast, weekly, dessert, and monthly specials.
- ◆ Programmed registers for all daily specials.
- ◆ Responded to R.S.V.P. (communication) comments from customers about the food service.
- ◆ Initiated cafeteria and doctors lounge surveys to improve customer satisfaction.
- ◆ Responsible for all catering events and billing.
- ◆ Created temperature logs for doctors lounge, cafeteria, and patient food and followed up with employees to ensure their accuracy.
- ◆ Conducted production meetings and sanitation audits to ensure HACCP guidelines being met.
- ◆ Key player in ensuring a successful JCAHO Survey.
- ◆ Trained employees in all areas of food service and yearly training requirements and maintained employee files.

August 1997 – March 1998

Clinical Dietitian – Mountain View Hospital, Las Vegas Nevada

- ◆ Screened, assessed, and made recommendations for all patients in the hospital including critical care, medical/surgical, intermediate care, and post partum and delivery patients.
- ◆ Proficient in diet education and nutrition support to improve patient outcome.

EDUCATION EXPERIENCE

Bachelor of Science Degree, Dietetics, University of Idaho, May 1997.
 Masters of Public Health, University of Nevada Las Vegas, December 2009.

HONORS

- ◆ University of Idaho deans list for four semesters.
- ◆ Mary Hall Niccolls Scholarship for fall 1996 and Spring 1997 semesters from the Department of Family and Consumer Sciences.

CERTIFICATIONS

- ◆ Registered Dietitian (RD).
- ◆ ServSafe Food Protection Manager Certification.
- ◆ Certified Nutrition Support Dietitian (CNSC)
- ◆ Certified Specialist in Pediatric nutrition (CSP)

PROFESSIONAL AFFILIATIONS

- ◆ Member of the Academy of Nutrition and Dietetics.
- ◆ Member of the Sodexo Nutrition Association.
- ◆ Member of the American Society for Parenteral and Enteral Nutrition.

REFERENCES AVAILABLE UPON REQUEST